

## How to Use Rating System (Incoming)

### Step 1:- Rating System (Incoming Call)

Rating System via Voice to get Your Customer Opinion on a Specific issue or collect feedback from all customer / employee regarding a **Product/Service/Company**. Like “Hello, How is You Satisfied with Your Executive Rahul, Please Rate between 1 to 5”.

### Rating System

The screenshot displays a software interface titled "Rating System" with a close button (X) in the top right corner. Below the title is a navigation bar with four buttons: "Start" (with a play icon), "Import" (with a phone handset icon), "Voice" (with a phone handset icon), and "BroadCast" (with a signal tower icon). The main area is divided into two panels: "Outgoing" and "Incoming".

**Outgoing Panel:**

- Text: "Outgoing"
- Description: "- Get Rating on a Specific issue or collect feedback regarding a Product/Service/Company."
- Buttons: "Tutorial" (with a play icon) and "Sample" (with a play icon).
- Primary Action: "Start Here" button.

**Incoming Panel:**

- Text: "Incoming"
- Description: "- Get Rating on a Specific issue or collect feedback regarding a Product/Service/Company When he/she Call."
- Buttons: "Tutorial" (with a play icon) and "Sample" (with a play icon).
- Checkbox:  Enable
- Primary Action: "Set Up" button.

## Step 2:- Select Voice

**Main Audio:** Select Main Audio That you want to listen first like “Hello Please Press 1 to vote BJP or Press 2 to Congress”.

**Get Reply in:** Collect Response from user Between 1 to 5.

**Play Thank You Audio:** (Optional) if audience reply with proper menu than reply them Thank you message like Thank you for your Opinion.

**Play Invalid Option:** (Optional) if audience reply with incorrect menu than alert those like you choose invalid option.

**Repeat Once again:** check this option if any audience can't reply with first time, software again plays main audio for them.

**Wait second:** wait second give a time to reply to audience after competing main audio.

**Sound Card:** You must select Proper Sound Card to catch reply Menu. (Sound Card is nothing but Your Microphone jack of Computer).  
To find Appropriate Microphone go to Control Panel > Sound > Recording (tab)

**Incoming Setting for Rating System**

**Voice** | Broadcast

Main Audio: C:\Users\All In One\Desktop\backup\bharat audio.mp3 [Select]

Get Reply in: 1 to 5

Play Thank You Audio: C:\Program Files (x86)\Laxmi Software Technology\Voice II [Change]

Play Invalid Option: C:\Program Files (x86)\Laxmi Software Technology\Voice II [Change]

Repeat Once again

Wait: 5 Second for Response

Microphone (Lenovo USB2.0 Audio) | Mono (Mixed)

\* To find Appropriate Microphone  
Control Panel > Sound > Recording (tab)

Audio Play Via  
 AUX Cable  Memory Card

Next >

Step 3:- Broadcast

## Incoming Setting for Rating System



Voice



BroadCast

Congratulation :

You have Successfully created Rating System For Incoming Call.

[Click to reset](#)

Declaration :

Making Voice Call / SMS From VoiceBroadcasting Software at your Own risk, and Developer Not Taking Any Risk for Your Call / SMS.

I Accept,

OK