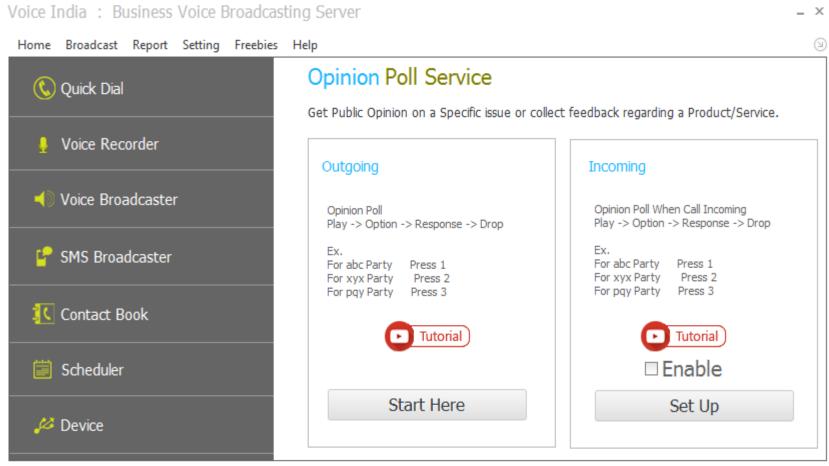
## **How to Use Opinion Poll Service (Incoming)**

## **Step 1:- Opinion Poll Service (Incoming Call)**

Launch Opinion Poll via Voice to get Public Opinion on a Specific issue or collect feedback from all customer / employee regarding a **Product/Service/Company.** 



Product By: Laxmi Software Technology | Web: www.VoiceIndia.co.in | Care: +91 8100 82 82 82 | Copyright © 2015 - 2019, All Rights Reserved

## Step 2: - Select Voice

Main Audio: Select Main Audio That you want to listen first like "Hello Please Press 1 to vote BJP or Press 2 to Congress".

**Pressing 1, 2...:** Choose Option That you used in Audio and Tag with Comment, this same comment will appear in your Report Section. If you don't use all option leave blank. (As you can see in above screenshot only two options are used.)

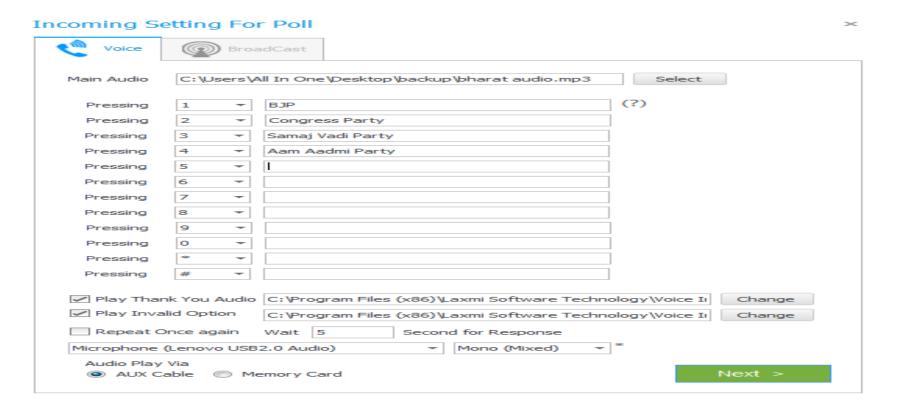
**Play Thank You Audio:** (Optional) if audience reply with proper menu than reply them Thank you message like Thank you for your Opinion.

Play Invalid Option: (Optional) if audience reply with incorrect menu than alert those like you choose invalid option.

Repeat Once again: check this option if any audience can't reply with first time, software again plays main audio for them.

Wait second: wait second give a time to reply to audience after competing main audio.

**Sound Card:** You must select Proper Sound Card to catch reply Menu. (Sound Card is nothing but Your Microphone jack of Computer). To find Appropriate Microphone go to Control Panel > Sound > Recording (tab)



## **Incoming Setting For Poll**

