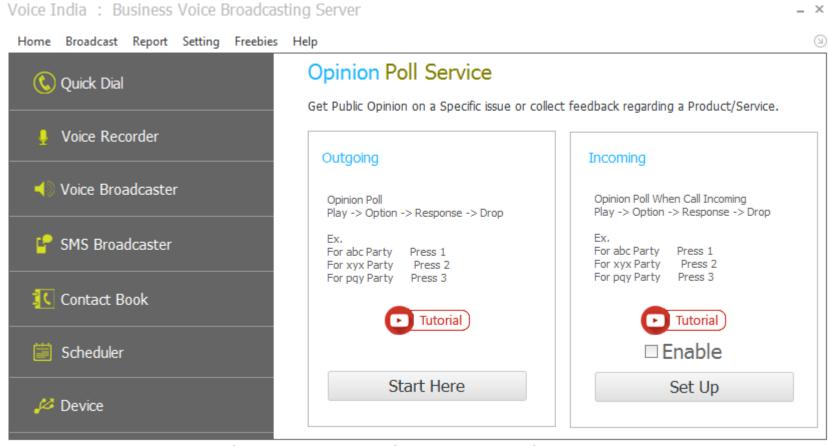
# **How to Use Opinion Poll Service (Outgoing)**

## **Step 1: - Opinion Poll Service (Outgoing)**

Launch Opinion Poll via Voice to get Public Opinion on a Specific issue or collect feedback from all customer / employee regarding a **Product/Service/Company.** 



Product By: Laxmi Software Technology | Web: www.VoiceIndia.co.in | Care: +91 8100 82 82 82 | Copyright © 2015 - 2019, All Rights Reserved

### **Step 2: - Import Contact**

#### **Enter Contact Number**

#### **Contact Number Format:**

Enter 10 digit Number for Indian Number, Leave +91

Use +<Country Code> For Outside of India Number.

Ex. +85221420069 (Here + 852 is Hong Kong Country Code.)(Consider Charge(s) for international call)

Alternatively: you can import from text file, Contact Book or History.

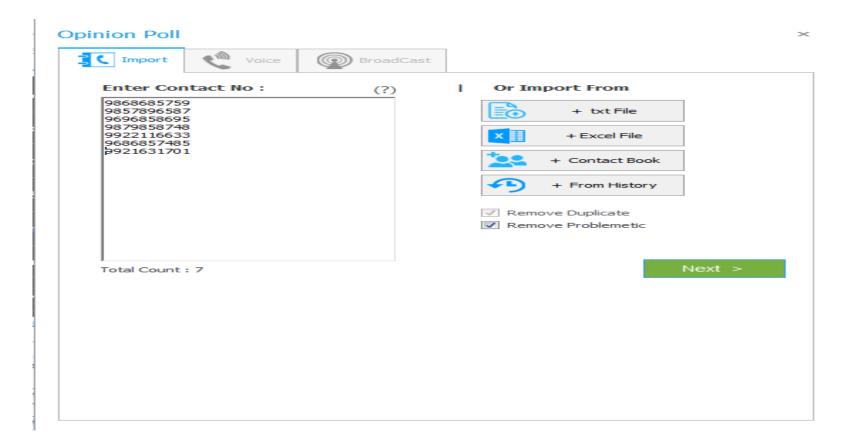
Remove Duplicate: Software automatically remove Duplicate Number from List

Remove Problematic: If you are using for Marketing Purpose, You have too many Number in txt or Excel file for that, and

You are Not Sure for Valid Number or not. If you are not checking this option software

Automatically detect them and give chance to correct them, either it remove it.

Important Note: Use your own 1-2 Personal Number first, to check Audio Quality and Sample Voice Call.



### **Step 3: - Select Voice**

Main Audio: Select Main Audio That you want to listen first like "Hello Please Press 1 to vote BJP or Press 2 to Congress".

**Pressing 1, 2...:** Choose Option That you used in Audio and Tag with Comment, this same comment will appear in your Report Section. If you don't use all option leave blank. (As you can see in above screenshot only two options are used.)

**Play Thank You Audio:** (Optional) if audience reply with proper menu than reply them Thank you message like Thank you for your Opinion.

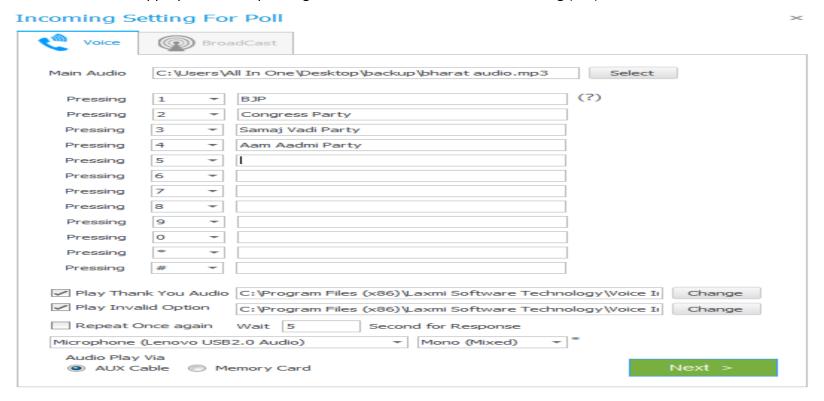
Play Invalid Option: (Optional) if audience reply with incorrect menu than alert those like you choose invalid option.

Repeat Once again: check this option if any audience can't reply with first time, software again plays main audio for them.

Wait second: wait second give a time to reply to audience after competing main audio.

**Sound Card:** You must select Proper Sound Card to catch reply Menu. (Sound Card is nothing but Your Microphone jack of Computer).

To find Appropriate Microphone go to Control Panel > Sound > Recording (tab)



## Step 4: - Broadcast

Real time Tracking of Your Voice Broadcasting. Also you get Various Status like Calling, Ringing, Disconnect, Answer and Cut, Busy. And you also know your progress of your Voice Calls.

Pause: if you want pause call for some time, you can, after that you also resume.

**Stop**: if you want to Cancel Broadcast you can.

**Skip Call:** If you want to skip current Call you can.

### Voice India: Business Voice Broadcasting Server

	Start	Skip Ca	II Pause	Stop	Exit
	Contact No.		Status	Call Duration	Call Time
2.					
▶	9868685759		None	00:00	
	9857896587		None	00:00	
	9696858695		None	00:00	
	9879858748		None	00:00	
	9922116633		None	00:00	
	9686857485		None	00:00	
	9921631701		None	00:00	
	Number	Answered 0000	Answered & Cut	Busy/No Answer	Remaining <b>0000</b>
otal 7		Answered 0000	Answered & Cut		
7		0000	0000		

## **Step 5: - Get Report**

Here you can see Complete Report of Your Broadcast and Reply from Audience.

**Save Report:** If you want to save report in Excel. If you are not saving, it's already stored in history and you can get detail Whenever you need.

**Resend to fail:** We Sure that All People can't pick up Call, So Press Resend to Send Again who is Busy or Out of Coverage.

