

How to Use Opinion Poll Service (Outgoing)

Step 1: - Opinion Poll Service (Outgoing)

Launch Opinion Poll via Voice to get Public Opinion on a Specific issue or collect feedback from all customer / employee regarding a **Product/Service/Company**.

Voice India : Business Voice Broadcasting Server

Home Broadcast Report Setting Freebies Help

The screenshot displays the 'Opinion Poll Service' configuration page. On the left is a dark sidebar with icons and labels for 'Quick Dial', 'Voice Recorder', 'Voice Broadcaster', 'SMS Broadcaster', 'Contact Book', 'Scheduler', and 'Device'. The main content area is titled 'Opinion Poll Service' and includes a sub-header: 'Get Public Opinion on a Specific issue or collect feedback regarding a Product/Service.' Below this, there are two panels: 'Outgoing' and 'Incoming'. The 'Outgoing' panel contains the text 'Opinion Poll' and 'Play -> Option -> Response -> Drop', followed by an example: 'Ex. For abc Party Press 1, For xyx Party Press 2, For pqy Party Press 3'. It features a red 'Tutorial' button with a play icon and a grey 'Start Here' button. The 'Incoming' panel contains the text 'Opinion Poll When Call Incoming' and 'Play -> Option -> Response -> Drop', followed by the same example. It features a red 'Tutorial' button with a play icon, an unchecked 'Enable' checkbox, and a grey 'Set Up' button.

Step 2: - Import Contact

Enter Contact Number

Contact Number Format:

Enter 10 digit Number for Indian Number, Leave +91

Use +<Country Code> For Outside of India Number.

Ex. +85221420069 (Here + 852 is Hong Kong Country Code.)(Consider Charge(s) for international call)

Alternatively: you can import from text file, Contact Book or History.

Remove Duplicate: Software automatically remove Duplicate Number from List

Remove Problematic: If you are using for Marketing Purpose, You have too many Number in txt or Excel file for that, and You are Not Sure for Valid Number or not. If you are not checking this option software Automatically detect them and give chance to correct them, either it remove it.

Important Note: Use your own 1-2 Personal Number first, to check Audio Quality and Sample Voice Call.

Opinion Poll x

Import | Voice | BroadCast

Enter Contact No : (?)

9868685759
9857896587
9696858695
9879858748
9922116633
9686857485
9921631701

Total Count : 7

Or Import From

- + txt File
- + Excel File
- + Contact Book
- + From History

Remove Duplicate
 Remove Problematic

Next >

Step 3: - Select Voice

Main Audio: Select Main Audio That you want to listen first like “Hello Please Press 1 to vote BJP or Press 2 to Congress”.

Pressing 1, 2...: Choose Option That you used in Audio and Tag with Comment, this same comment will appear in your Report Section.

If you don't use all option leave blank. (As you can see in above screenshot only two options are used.)

Play Thank You Audio: (Optional) if audience reply with proper menu than reply them Thank you message like Thank you for your Opinion.

Play Invalid Option: (Optional) if audience reply with incorrect menu than alert those like you choose invalid option.

Repeat Once again: check this option if any audience can't reply with first time, software again plays main audio for them.

Wait second: wait second give a time to reply to audience after competing main audio.

Sound Card: You must select Proper Sound Card to catch reply Menu. (Sound Card is nothing but Your Microphone jack of Computer).

To find Appropriate Microphone go to Control Panel > Sound > Recording (tab)

Incoming Setting For Poll [Close]

Voice | Broadcast

Main Audio: C:\Users\All In One\Desktop\backup\bharat audio.mp3 [Select]

Pressing	Option	Comment
1	1	BJP (?)
2	2	Congress Party
3	3	Samaj Vadi Party
4	4	Aam Aadmi Party
5	5	
6	6	
7	7	
8	8	
9	9	
0	0	
*	*	
#	#	

Play Thank You Audio: C:\Program Files (x86)\Laxmi Software Technology\Voice II [Change]

Play Invalid Option: C:\Program Files (x86)\Laxmi Software Technology\Voice II [Change]

Repeat Once again: Wait 5 Second for Response

Microphone (Lenovo USB2.0 Audio) | Mono (Mixed) *

Audio Play Via: AUX Cable Memory Card

Next >

Step 4: - Broadcast

Real time Tracking of Your Voice Broadcasting. Also you get Various Status like Calling, Ringing, Disconnect, Answer and Cut, Busy. And you also know your progress of your Voice Calls.

Pause: if you want pause call for some time, you can, after that you also resume.

Stop: if you want to Cancel Broadcast you can.

Skip Call: If you want to skip current Call you can.

Voice India : Business Voice Broadcasting Server

Start
Skip Call
Pause
Stop
Exit

	Contact No.	Status	Call Duration	Call Time
▶	9868685759	None	00:00	
	9857896587	None	00:00	
	9696858695	None	00:00	
	9879858748	None	00:00	
	9922116633	None	00:00	
	9686857485	None	00:00	
	9921631701	None	00:00	

Total Number
7

Answered
0000

Answered & Cut
0000

Busy/No Answer
0000

Remaining
0000

Estimate Remaining Time : 00:00:00 0% Completed 00:00:00

Make Call Between : [\(Change\)](#) No any Time Selected 31 (?)

What to Do When Broadcast Complete : [\(Change\)](#) Do Nothing Campaign Name

Step 5: - Get Report

Here you can see Complete Report of Your Broadcast and Reply from Audience.

Save Report: If you want to save report in Excel. If you are not saving, it's already stored in history and you can get detail Whenever you need.

Resend to fail: We Sure that All People can't pick up Call, So Press Resend to Send Again who is Busy or Out of Coverage.

