

## How to Use Verification Service (Incoming)

### Step 1: - Verification Service (Incoming Call)

Verification Mode that automates Pickup voice call from mobile/telephone users and playing messages. In this system call to mobile And Playing audio and also gather one input from two menus for Verification.

Voice India : Business Voice Broadcasting Server

Home Broadcast Report Setting Freebies Help

**Verification Service**

When SomeOne Calling You, System Automatically Follow below.

**Outgoing**

Verification Process  
Play -> Option -> Response -> Drop

Ex.  
If Detail is Correct      Press 1  
If Detail is InCorrect    Press 2  
Thank You For Response

 Tutorial

[Start Here](#)

**Incoming**

Verification Mode When Someone Calling You

Verification Process  
Incoming Call > Play -> Option ->  
Response -> Drop

 Tutorial

**Enable**

[Set Up](#)

## Step 2: - Import ExcelSheet File

First you need to import Excel file that contain data.

**Important note:** - You need excel file with title of Column, (save sample file for better understanding).

### Incoming Verification Mode

x

Import

Voice

BroadCast

Import Excel File

If Your File is not in Correct Format, Save Sample file.

Sample

Serial No	Mobile No	Customer Name	Payment	Date
1	9898738131	Kethi Patel	4000	11/05/2015
2	9638777722	Mike Patel	5000	11/05/2015
3	9033222377	Raju Sharma	4500	12/05/2015
4	9033222366	Ketan Patel	4500	15/05/2015
5	2613111213	Imranbhai	5000	11/05/2015

Next >

### Step 3:- Voice

Customize your Message with Data that are stored in Excel,

**Add cell** add particular Column data in Voice, (Column Name refer Data in it. E.g. Dear |Name| Happy Birthday)

**Pressing 1 and 2:** end-user/Caller press this two option for verification and its same will appear in report section.

**Play Thank You Audio:** (Optional) if audience reply with proper menu than reply them Thank you message  
Like thank you for your Opinion.

**Play Invalid Option:** (Optional) if audience reply with incorrect menu than alert those like you choose invalid option.

**Repeat Once again:** check this option if any audience can't reply with first time, software again plays main audio for them.

**Wait second:** wait second give a time to reply to audience after competing main audio. After Select Column that Contain Mobile No.  
And Press **Next** Button.

### Verification Mode Generate Voice and SMS

Verification Mode Generate Voice and SMS

Voice Message: Hello |CustomerName|, your remaining balance is |Payment| so before |Date| pay as soon as possible.

(ColumnName refer Data in it. Eg. Dear |PersonName| Happy Birthday..)

[Add Audio]  
SerialNo  
Mobile No  
CustomerName  
Payment  
Date

Add Cell

Pressing 1 is Verified  Repeat Once again

Pressing 2 is UnVerified Wait 5 Second for Response

Play Thank You Audio C:\Program Files (x86)\Laxmi Software Technology\Voice I Change

Play Invalid Option C:\Program Files (x86)\Laxmi Software Technology\Voice I Change

Mobile Number Column Mobile No \*  
Range All Record (Eg. 1-10,20-22)  
 All Record

Next >

### Step 4: - SMS

If You Want to Send Text message to whom who reply from input just check send Text who reply and type Text Message  
If You Want to Send Text message to whom who not reply from input just check Send Text who not Reply and type Text Message.  
(You can Add Column data by add cell, Column Name refer data in it. E.g. Dear |Name| Happy Birthday...) and, you must select way To send SMS

**From SIM:** Consider charge as per network Operator charges.

**From API:** Setup Your API from your Login Panel. (**Help > Client Online Login**)

### Verification Mode Generate Voice and SMS

Voice **SMS**

Send Text who Reply

Text Message: Thank You for your Verification.

(ColumnName refer Data in it. Eg. Dear |PersonName| Happy Birthday..)

Mobile No  
CustomerName  
Payment  
Date

Add Cell

Send Text who Not Reply

Text Message: We cant Verify your payment, please Call our HelpLine No.

(ColumnName refer Data in it. Eg. Dear |PersonName| Happy Birthday..)

SerialNo  
Mobile No  
CustomerName  
Payment  
Date

Add Cell

using SIM  using Online API

Next >

## Step 5:- Voice

Here you can See Preview option of Your Customized Voice.

**Speed:** Tempo of speech, (gap between word or Speaking rate) you can increase or decrease using speed.

**Volume:** Sound level of Voice, You can manage here. (Normally leave default, 100)

**Sound Card:** You must select Proper Sound Card to catch reply Menu. (Sound Card is nothing but Your Microphone jack of Computer). To find Appropriate Microphone go to **Control Panel > Sound > Recording (tab)**

**Send Default Audio:** if and user mobile number that not included in Mobile Number Column and you want to play Voice Message like “Please Use Registered Mobile Number” just Check this option and Select Default Audio by Clicking on Select.

### Incoming Verification Mode

Import **Voice** BroadCast

(Change) Selected Language : en-US, Helen      Speed : -2      Volume : 100      < Back      Generate & Send >

Microphone (Realtek High Definition Audio)      Mono (Mixed)      \* To find Appropriate Microphone  
Control Panel > Sound > Recording (tab)

Send Default Audio            Select

	Sample Play	Serial No	MobileNo	Message
▼				
▶	Click to play	1	9898738131	Hello Kethi Patel , We have Made 4000 rupees on Your Account. press 1 for Verification and p...
	Click to play	2	9638777722	Hello Mike Patel , We have Made 5000 rupees on Your Account. press 1 for Verification and pr...
	Click to play	3	9033222377	Hello Raju Sharma , We have Made 4500 rupees on Your Account. press 1 for Verification and...
	Click to play	4	9033222366	Hello Ketan Patel , We have Made 4500 rupees on Your Account. press 1 for Verification and ...
	Click to play	5	2613111213	Hello Imranbhai , We have Made 5000 rupees on Your Account. press 1 for Verification and pr...

**Change Language** option Allow you to change Language.

**Offline TTS:** (Recommended Option) Use Offline TTS (Text To Speech) for Your Message, no internet require. You can see here List of Voice installed on your System, for More Voice please Contact Support.

**Online TTS:** Online TTS Send Your Text to Online and Download Voice for Your Message, this Technique require Internet, and can take many time.

## Select Language



Use Offline TTS

Catalan-Spain (Herena - Female,Adult)

Danish-Denmark (Helle - Female,Adult)

English-India (Heera - Female,Adult)

Spanish-Spain (Helena - Female,Adult)

Swedish-Sweden (Hedvig - Female,Adult)

Chinese-HongKong (HunYee - Female,Adult)

OK

## Step 5: Broadcast

Click on Generate and Send.

### Incoming Verification Mode ×

Import Voice Broadcast

**Congratulation :**

You have Successfully created Verification Setting For Incoming Call.  
[Click to reset](#)

**Declaration :**

Making Voice Call From VoiceBroadcasting Software at your Own risk, and,  
Developer Not Taking Any Risk for Your Call.

I Accept,