

How to Use Verification Service (Outgoing)

Step 1:- Verification Service (Outgoing Call)

Verification Mode that automates bulk voice call to mobile/telephone users and playing pre-recorded messages. In this system call to Mobile and playing pre-recorded audio and also gather one input from two menus for Verification.

Voice India : Business Voice Broadcasting Server

Home Broadcast Report Setting Freebies Help

Verification Service

When SomeOne Calling You, System Automatically Follow below.

Outgoing

Verification Process
Play -> Option -> Response -> Drop

Ex.
If Detail is Correct Press 1
If Detail is InCorrect Press 2
Thank You For Response

[Tutorial](#)

[Start Here](#)

Incoming

Verification Mode When Someone Calling You

Verification Process
Incoming Call > Play -> Option ->
Response -> Drop

[Tutorial](#)

Enable

[Set Up](#)

Step 2:- Import Excel sheet

First you need to import Excel file that contain data.

Important note: You need excel file with title of Column, (save sample file for better understanding).

Verification Mode ×

Import Voice

If Your File is not in Correct Format, Save Sample file.

Serial No	Mobile No	Customer Name	Payment	Date
1	9898738131	Kethi Patel	4000	11/05/2015
2	9638777722	Mike Patel	5000	11/05/2015
3	9033222377	Raju Sharma	4500	12/05/2015
4	9033222366	Ketan Patel	4500	15/05/2015
5	2613111213	Imranbhai	5000	11/05/2015

Step 3: - Voice

Customize your Message with Data that are stored in Excel,

Add cell add particular Column data in Voice, (Column Name refer Data in it. E.g. Dear |Name| Happy Birthday)

Pressing 1 and 2: end-user/Caller press this two option for verification and its same will appear in report section.

Play Thank You Audio: (Optional) if audience reply with proper menu than reply them Thank you message like Thank you for your Opinion.

Play Invalid Option: (Optional) if audience reply with incorrect menu than alert those like you choose invalid option.

Repeat Once again: check this option if any audience can't reply with first time, software again plays main audio for them.

Wait second: wait second give a time to reply to audience after competing main audio. After Select Column that Contain Mobile No. and Press **Next** Button.

Verification Mode Generate Voice and SMS

Voice | SMS

Voice Message: Hello, You got |Payment| rupees on |Date|, press 1 to verify else press 2.

(ColumnName refer Data in it. Eg. Dear |PersonName| Happy Birthday..)

SerialNo
Mobile No
CustomerName
Payment
Date

Add Cell

Pressing 1 is Verified Repeat Once again

Pressing 2 is UnVerified Wait 5 Second for Response

Play Thank You Audio H:\C# Programming\VoiceBroadcasting\VoiceBroadcasting\ Change

Play Invalid Option H:\C# Programming\VoiceBroadcasting\VoiceBroadcasting\ Change

Mobile Number Column: Mobile No

Range: All Record (Eg. 1-10,20-22) All Record

Next >

Step 4:- SMS

If You Want to Send Text message to whom who reply from input just check **send Text who reply** and type Text Message

If You Want to Send Text message to whom who not reply from input just check **send Text who not Reply** and type Text Message.

(You can Add Column data by add cell, Column Name refer data in it. E.g. Dear |Name| Happy Birthday...) and, you must select way to Send SMS

From SIM: Consider charge as per network Operator charges.

From API: Setup Your API from your Login Panel. (**Help > Client Online Login**)

Verification Mode Generate Voice and SMS

Voice SMS

Send Text who Reply

Text Message: Thank You for your Verification.

(ColumnName refer Data in it. Eg. Dear |PersonName| Happy Birthday..)

Mobile No
CustomerName
Payment
Date

Add Cell

Send Text who Not Reply

Text Message: We cant Verify your payment, please Call our HelpLine No.

(ColumnName refer Data in it. Eg. Dear |PersonName| Happy Birthday..)

SerialNo
Mobile No
CustomerName
Payment
Date

Add Cell

using SIM using Online API

Next >

Step 5:- Voice

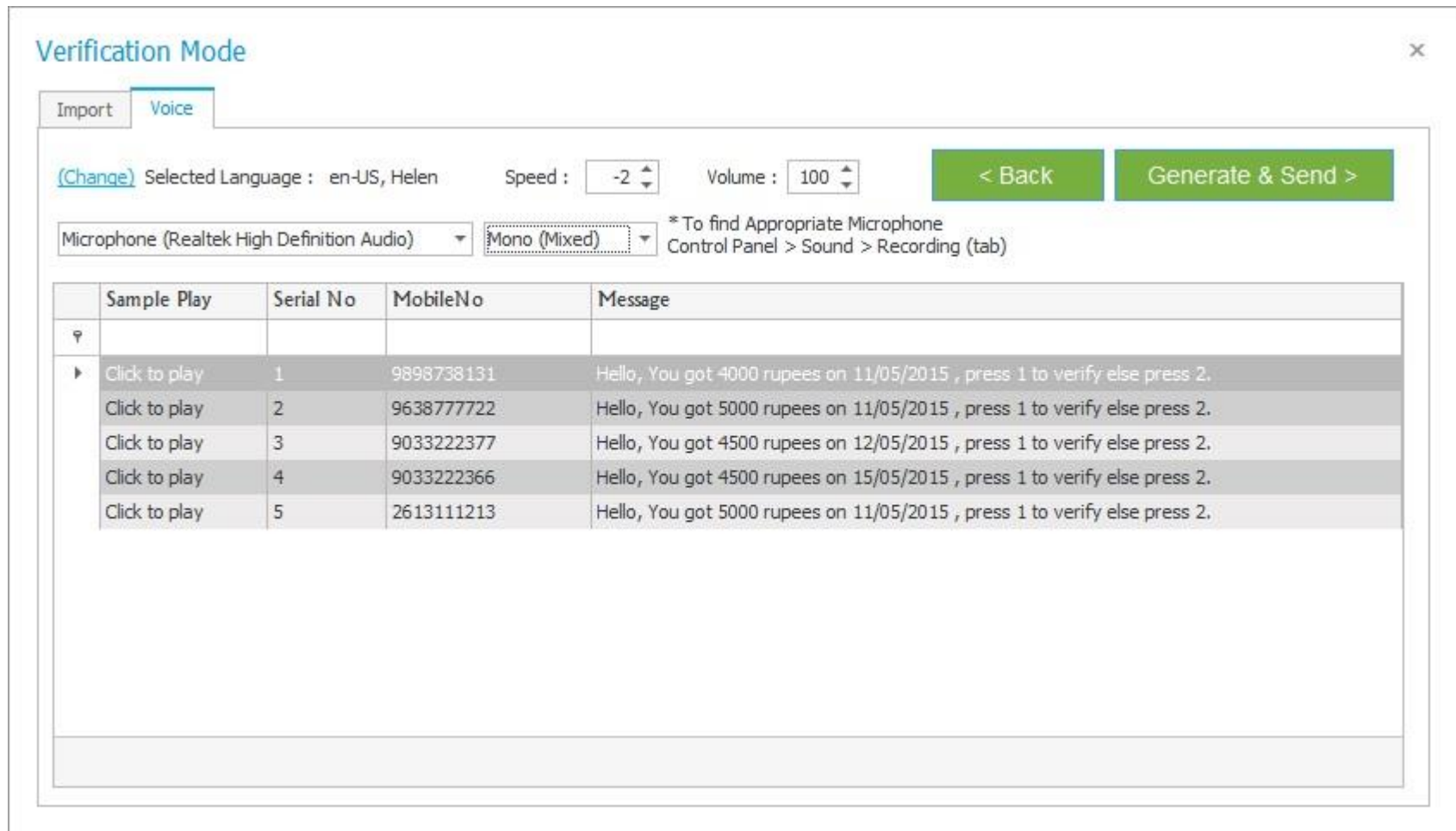
Here you can See Preview option of Your Customized Voice.

Speed: Tempo of speech, (gap between word or Speaking rate) you can increase or decrease using speed.

Volume: Sound level of Voice, You can manage here. (Normally leave default, 100)

Sound Card: You must select Proper Sound Card to catch reply Menu. (Sound Card is nothing but Your Microphone jack of Computer).

To find Appropriate Microphone go to **Control Panel > Sound > Recording (tab)**



The screenshot shows a 'Verification Mode' window with a close button (X) in the top right corner. It has two tabs: 'Import' and 'Voice'. The 'Voice' tab is active. Below the tabs, there are controls for language, speed, and volume. The language is set to 'en-US, Helen'. The speed is set to '-2' and the volume is set to '100'. There are two green buttons: '< Back' and 'Generate & Send >'. Below these are dropdown menus for 'Microphone (Realtek High Definition Audio)' and 'Mono (Mixed)'. A note says '* To find Appropriate Microphone Control Panel > Sound > Recording (tab)'. At the bottom, there is a table with columns: Sample Play, Serial No, MobileNo, and Message.

	Sample Play	Serial No	MobileNo	Message
▼				
▶	Click to play	1	9898738 131	Hello, You got 4000 rupees on 11/05/2015 , press 1 to verify else press 2.
	Click to play	2	9638777722	Hello, You got 5000 rupees on 11/05/2015 , press 1 to verify else press 2.
	Click to play	3	9033222377	Hello, You got 4500 rupees on 12/05/2015 , press 1 to verify else press 2.
	Click to play	4	9033222366	Hello, You got 4500 rupees on 15/05/2015 , press 1 to verify else press 2.
	Click to play	5	2613111213	Hello, You got 5000 rupees on 11/05/2015 , press 1 to verify else press 2.

Change Language option Allow you to change Language.

Offline TTS: (Recommended Option) Use Offline TTS (Text To Speech) for Your Message, no internet require. You can see here List of Voice installed on your System, for More Voice please Contact Support.

Online TTS: Online TTS Send Your Text to Online and Download Voice for Your Message, this Technique require Internet, and can take Many times.

Select Language



Use Offline TTS

Catalan-Spain (Herena - Female,Adult)

Danish-Denmark (Helle - Female,Adult)

English-India (Heera - Female,Adult)

Spanish-Spain (Helena - Female,Adult)

Swedish-Sweden (Hedvig - Female,Adult)

Chinese-HongKong (HunYee - Female,Adult)

OK

Real time Tracking of Your Voice Broadcasting. Also you get Various Status like Calling, Ringing, Disconnect, Answer and Cut, Busy. And you also know your progress of your Voice Calls.

Pause: if you want pause call for some time, you can, after that you also resume.

Stop: if you want to Cancel Broadcast you can.

Skip Call: If you want to skip current Call you can.

Get Report With Chart.

Voice India : Business Voice Broadcasting Server x

Start
Skip Call
Pause
Stop
Exit

	Contact No.	Status	Call Duration	Call Time
▶	9898738131	None	00:00	
	9638777722	None	00:00	
	9033222377	None	00:00	
	9033222366	None	00:00	
	2613111213	None	00:00	

Total Number
5

Answered
0000

Answered & Cut
0000

Busy/No Answer
0000

Remaining
0000

Estimate Remaining Time : 00:00:00 0% Completed 00:00:00

Make Call Between : [\(Change\)](#) No any Time Selected

What to Do When Broadcast Complete : [\(Change\)](#) Do Nothing

31 (?)
Campaign Name

Step 6:- Report Generate

After Completing Voice Call You Can See report of Your Voice Call.

Save Report: If you want to save report in Excel. If you are not saving, it's already stored in history and you can get detail whenever You need.

Resend to fail: We Sure that All People can't pick up Call, So Press Resend to Send Again who are Busy or Out of Coverage.

